

# medina county board of developmental disabilities - Provider Success Coach Program -



**This program is free of charge to agencies that join.**

The Medina County Board of Developmental Disabilities is committed to working with local service provider agencies to address the DSP workforce crisis to make sure people with developmental disabilities have the support they need.

**The Provider Success Coach Program is designed to support provider agencies from within their organization.**

The Provider Success Coach will help Direct Support Professionals and other direct care workers with assistance for issues outside of work that may be impacting their ability to work.

## **Success Coach Benefits**

- Promotes DSP retention
- Increases productivity
- Boosts employee confidence and success

## **Here's How It Works...**

Participating providers will identify one of their own staff members as a Provider Success Coach. This staff member will then receive training, resources, and tools to help with various internal staff situations, as well as help with onboarding questions and connect peers with needed resources.

As a part of the Provider Success Coach program, the chosen staff person will be required to attend a one-time training. The Provider Success Coach will be expected to attend monthly virtual meetings to discuss and learn about new and existing community resources and get help to troubleshoot any concerns they may have when helping their peers. Provider Success Coaches will also be able to contact the MCBDD Community Projects Supervisor at any time to work through unique situations that arise, or for additional helpful resources.

Provider Success Coaches will be asked to submit monthly logs to show how many DSPs they are helping and the topics of interest. This information will help guide future resource planning and find new ways to support DSPs and agencies.

**The MCBDD will provide a stipend to agencies to help cover the cost of the Provider Success Coach.**

Large agency (75+ DSPs): \$450/month

Medium agency (30-75 DSPs): \$325/month

Small agency (5-30 DSPs): \$200/month



To be a part of this program, please contact Crystal Brodzenski, MCBDD Community Projects Supervisor, at [cbrodzenski@mcbdd.org](mailto:cbrodzenski@mcbdd.org).

[www.mcbdd.org](http://www.mcbdd.org)