

# 2023 Action Plan Dashboard

JUNE 2023

Barriers to completing  
by end of 2023

Concerns for completing  
by end of 2023

On track to complete  
by end of 2023

## Focus Area One

### PROVIDER SUPPORT

Foster collaborative environments which promote understanding and trust to empower providers in service provision.



DSP Workforce Crisis

Collaborative Provider  
Network

Culture of Excellence

Provider capacity

## Highlights and Concerns

1. MCBDD has signed a contract with the Ohio Alliance of DSP's (OADSP) to implement a DSP curriculum into a current Education program at Medina County Career Center (MCCC). MCBDD, OADSP and MCCC have met with 5 providers who are interested in being intern sites for students in the 2023-2024 school year.
2. SSAs continue to build relationships with providers and have sent 202 postcards in the 2<sup>nd</sup> quarter to acknowledge the hard work done by providers.
3. The Employee Resource Committee has revised the Culture of Excellence guideline. Also, a 3- hour training focusing on customer service and relationships has been scheduled for staff in-service in October. Staff also participated in a "summer kick-off" activity with co-workers from different departments to build internal relationships.
4. Eight interested providers have been trained and are certified in Career Planning. Guidelines to assist in employment services have been created to support SSAs and providers with submitting referrals, reports, billing, and collaboration with the Employment Navigator.

Helping People. Building Relationships. **TOGETHER.**