

2022 Action Plan Dashboard

JUNE 2022

Barriers to completing
by end of 2022

Concerns for completing
by end of 2022

On track to complete
by end of 2022

Focus Area One

PROVIDER SUPPORT

Foster collaborative environments which promote understanding and trust to empower providers in service provision.



ALL AREAS ON TRACK

DSP Workforce Crisis

Collaborative Provider
Network

Culture of Excellence

Provider Capacity

Highlights and Concerns

- Through career fairs, community radio, eblasts, social media, newsletters and newspapers, information related to the DSP workforce crisis has been communicated to stakeholders.
- A second SSA meet and greet occurred on June 22. The next two meet and greets have been scheduled. The participation of the Provider Leadership Network is continuing to increase with two more providers participating consistently.
- The guideline for newly certified independent providers has been completed and SSA has been trained on the process. DSP Appreciation Week (Sept. 12-18) plans are being developed.
- Ten provider agencies are interested in either starting or increasing their capacity for Individual Employment Supports (IES) in Medina County.

2022 Action Plan Dashboard

MARCH 2022

Barriers to completing
by end of 2022

Concerns for completing
by end of 2022

On track to complete
by end of 2022

Focus Area One

PROVIDER SUPPORT

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Highlights and Concerns

- The Success Coach has been hired and will start working with 5 agencies in April. DSP workforce crisis information provided to stakeholders in multiple ways monthly.
- Increased participation in Provider Leadership Network for last 2 months by average of 30%. The first Meet and Greet with providers and SSA's held on 3/23/2022.
- Training provided on Compassionate Care to providers. DSP Appreciation Night at the Cavs occurred on 3/16/2022. Culture statement introduced to staff on in-service day.
- Remote supports presentation provided to individuals, families and providers to help address provider capacity.

2022 Action Plan Dashboard

October 2022

Barriers to completing by end of 2022

Concerns for completing by end of 2022

On track to complete by end of 2022

Focus Area One

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Highlights and Concerns

- DSP Magnet Academy, a workshop designed to assist in increasing recruitment, retention and culture, is scheduled for Sept., Oct. and Nov. and 11 provider agencies have applied to attend.
- The next SSA meet and greet is scheduled for September 28. The participation of the Provider Leadership Network is maintaining and the 10% goal has been achieved.
- The 2nd DSP Appreciation Event was held on September 15 at the Cleveland Zoo. It allowed DSP's and Independent Providers the opportunity to enjoy the zoo for free. "Coffee with the Superintendent" continues to occur monthly with the focus of building relationships.
- Seven provider agencies have submitted proposals in order to transition individuals receiving employment services to a new provider. MCBDD will be working with individuals, businesses and providers for a smooth transition. MCBDD participated in the Summit DD Inclusion training for childcare staff in August.