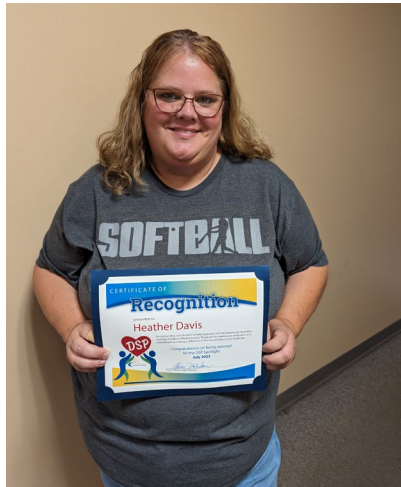


# - DSP Spotlight -

July 2023

## Heather Davis



**What do you like to do in your free time?** Free time? Is that still a thing? I help coach my great-niece's 8U softball team, I like fishing & watching sports (football, baseball, UFC), & spending time with my family & friends (and my new puppy).

**How long have you worked as a Direct Support Professional?** I have been with Windfall Industries for a little over 17 years, where I began as a Job Trainer. I have been an Independent provider for over 15 years, 13 of them with the same individual.

**How did you start in the field?** A friend told me Windfall Industries was hiring, I applied and here I am. I had no previous experience in the field, so I am blessed to work for an agency that has always put a lot of time into staff training.

**Has there ever been anyone that has stood out to you as a mentor in this field?** Without a doubt, Jim Brown, our Executive Director! Christine Merriman, Paula Majoros and Scott Osterfeld are people I have looked up to on this journey. Also, the Management Team at Windfall Industries provides a lot of help and support to me, as well as each other.

**What is your favorite thing to do with the people you serve?** I like when we get to do fun things they enjoy, like fishing, picnic's and dances. Seeing our individuals laugh, and have a good time, is the best!

**What is your favorite part of being a Direct Support Professional?** I love helping people. When our individuals learn and accomplish something new, it is an amazing feeling watching their self-confidence grow. I love seeing them be happy!

**What makes Heather a great DSP?:** Heather is amazing! She is one of the most caring people I have ever met. She goes above and beyond on the daily basis for the individuals we serve. She is an attentive independent provider who makes sure that the individual she provides services to is taken care of. She is also just as supportive to her staff and to her coworkers.

**Thank you for your outstanding contributions to helping people with developmental disabilities and their families in Medina County. Thank you for sharing your dedication and commitment to making a difference in the lives of others every single day.**

