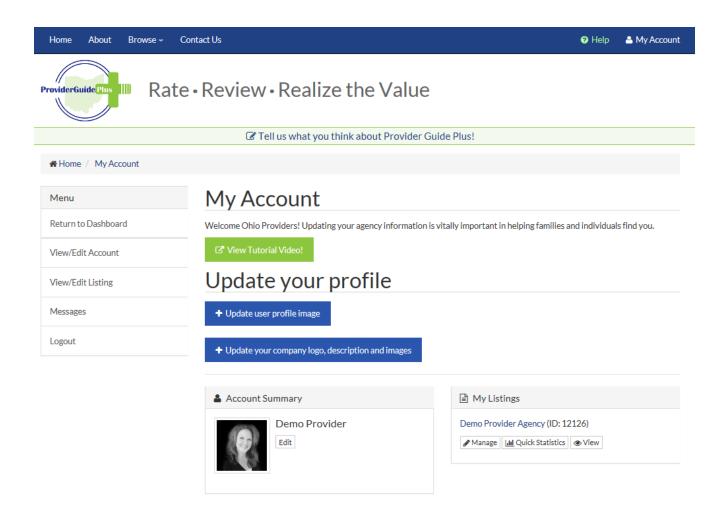
- ProviderGuidePlus is on-line tool that is a product of a collaboration effort between the Ohio Department of Developmental Disabilities, the Ohio Association of County Boards, and Ohio Providers Resource Association.
- The tool allows individuals and families to:
- > Search for providers
- > Review Providers
- > Review how others reviewed providers.

- On or about March 28, 2018, providers received login information directly from the website developer, Tyler Burke, at providersearch.com.
- This email contained information on how to login to "My Account" and how to customize the provider profile page. It should have included a login and password from the website developer. For assistance-Log on to providerguideplus.com and click under "support for providers"
- It also contained a link to a tutorial video which will help with additional information on setting up the page.

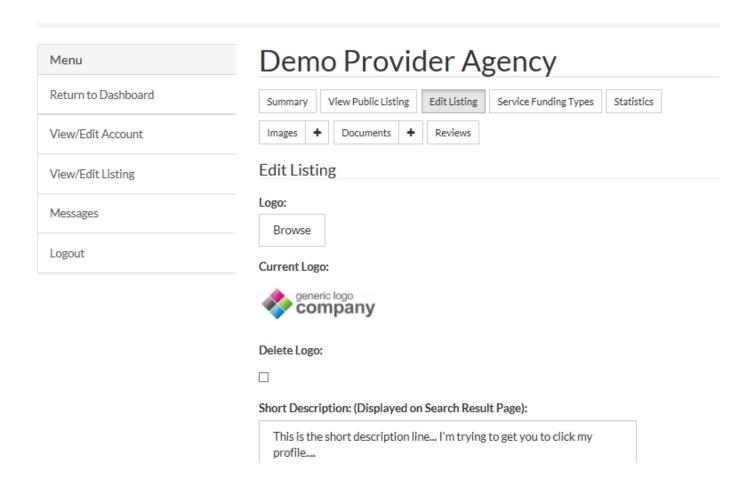
- Only agency providers will be included in ProviderGuidePlus.
- Information from the Ohio Department of Developmental Disabilities' (DODD's) Provider Services Management (PSM) is downloaded nightly into ProviderGuidePlus. Therefore, all agency providers are in this system.

- Creating a Provider Profile
- ➤ The provider profile page is customizable. This is a feature that allows providers to display information they want users to know about their organization.
- ➤ To begin to customize a profile page, the provider must login with the information sent to them. Once logged in, the provider can customize their provider profile. There is a video tutorial that provides guidance about customizing the profile page.

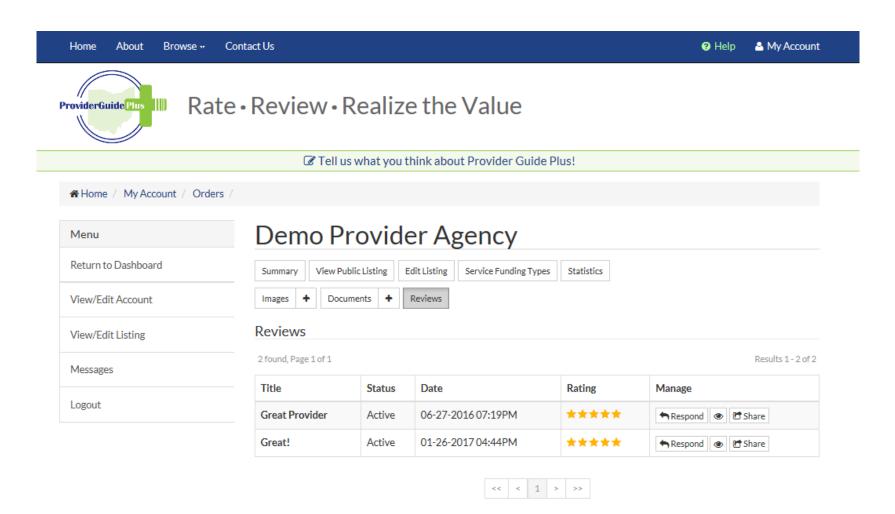


- Marketing Statement
- ➤ Once logged into the provider account, a marketing statement can be added. This is a field where providers can enter a statement about who they are and what they offer.

- Links to Social Media
- After entering a marketing statement, providers have the option to link to their social media accounts.
- Uploads
- Providers have the option of uploading documents to their profile. Providers can add recent newsletters, annual reports, and/or internal initiatives or other marketing material that promotes their organization.
- Contact Information and Basic Demographics
- There is an area that providers can add a picture and contact information. The demographics can also capture hours of operation, the provider website, services offered, social media links, and a way for a user to direct message the provider.



- Locations and Services
- ➤ The locations and services are automatically added from the data download from DoDD's PSM. The locations of service delivery and the services that the provider is certified to provide will be displayed in these areas.
- Images
- Providers have the option of uploading images to further promote their business. Providers can upload pictures of events, locations, and/or other affiliations.
- Provider reviews are listed on the profile page. Providers will receive an email from the website developer when a new review is posted and have the option to respond to reviews that have been posted.
- Reviews and Review Responses



 Provider Page Help video – This video is found on the provider's "My Account" page and guides the provider through making changes on their profile page.

https://vimeo.com/193939595/6e64965c3e