

# ProviderGuidePlus

- ProviderGuidePlus is on-line tool that is a product of a collaboration effort between the Ohio Department of Developmental Disabilities, the Ohio Association of County Boards, and Ohio Providers Resource Association.
- The tool allows individuals and families to:
  - Search for providers
  - Review Providers
  - Review how others reviewed providers.

# ProviderGuidePlus

- On or about March 28, 2018, providers received login information directly from the website developer, Tyler Burke, at [providersearch.com](http://providersearch.com).
- This email contained information on how to login to “My Account” and how to customize the provider profile page. It should have included a login and password from the website developer. For assistance-Log on to [providerguideplus.com](http://providerguideplus.com) and click under “support for providers”
- It also contained a link to a tutorial video which will help with additional information on setting up the page.

# ProviderGuidePlus

- Only agency providers will be included in ProviderGuidePlus.
- Information from the Ohio Department of Developmental Disabilities' (DODD's) Provider Services Management (PSM) is downloaded nightly into ProviderGuidePlus. Therefore, all agency providers are in this system.

# ProviderGuidePlus

- Creating a Provider Profile
  - The provider profile page is customizable. This is a feature that allows providers to display information they want users to know about their organization.
  - To begin to customize a profile page, the provider must login with the information sent to them. Once logged in, the provider can customize their provider profile. There is a video tutorial that provides guidance about customizing the profile page.

# ProviderGuidePlus

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## My Account

Welcome Ohio Providers! Updating your agency information is vitally important in helping families and individuals find you.

[View Tutorial Video!](#)

## Update your profile

[+ Update user profile image](#)

[+ Update your company logo, description and images](#)

### Account Summary



Demo Provider

[Edit](#)

### My Listings

Demo Provider Agency (ID: 12126)

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# ProviderGuidePlus

- Marketing Statement
  - Once logged into the provider account, a marketing statement can be added. This is a field where providers can enter a statement about who they are and what they offer.

# ProviderGuidePlus

- Links to Social Media
  - After entering a marketing statement, providers have the option to link to their social media accounts.
- Uploads
  - Providers have the option of uploading documents to their profile. Providers can add recent newsletters, annual reports, and/or internal initiatives or other marketing material that promotes their organization.
- Contact Information and Basic Demographics
  - There is an area that providers can add a picture and contact information. The demographics can also capture hours of operation, the provider website, services offered, social media links, and a way for a user to direct message the provider.

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## Demo Provider Agency

Summary View Public Listing **Edit Listing** Service Funding Types Statistics


Images + Documents + Reviews

### Edit Listing

Logo:

Browse

Current Logo:



Delete Logo:

Short Description: (Displayed on Search Result Page):

This is the short description line... I'm trying to get you to click my profile....



# ProviderGuidePlus

- Locations and Services
  - The locations and services are automatically added from the data download from DoDD's PSM. The locations of service delivery and the services that the provider is certified to provide will be displayed in these areas.
- Images
  - Providers have the option of uploading images to further promote their business. Providers can upload pictures of events, locations, and/or other affiliations.
- Provider reviews are listed on the profile page. Providers will receive an email from the website developer when a new review is posted and have the option to respond to reviews that have been posted.
  - Reviews and Review Responses

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## Demo Provider Agency

[Summary](#) [View Public Listing](#) [Edit Listing](#) [Service Funding Types](#) [Statistics](#)

[Images](#) [Documents](#) [Reviews](#)

### Reviews

2 found, Page 1 of 1

Results 1 - 2 of 2

Title	Status	Date	Rating	Manage
Great Provider	Active	06-27-2016 07:19PM	★★★★★	<a href="#">Respond</a> <a href="#">Share</a>
Great!	Active	01-26-2017 04:44PM	★★★★★	<a href="#">Respond</a> <a href="#">Share</a>

# ProviderGuidePlus

- Provider Page Help video – This video is found on the provider’s “My Account” page and guides the provider through making changes on their profile page.

<https://vimeo.com/193939595/6e64965c3e>