

# Medina County Board of Developmental Disabilities FSS - Payment Information



## Allotments

Allotment balances are made available throughout the year. If you have questions about your allotment balance, please contact the Medicaid Services Manager at **330-725-7751 ext. 223** or email [FSSinfo@mcbdd.org](mailto:FSSinfo@mcbdd.org).

## Co-Pays

Depending on your family's yearly income, you may also have a co-pay for any qualifying purchases. Your co-payment is the portion of an expense that you are responsible for. Any co-pays you are responsible for will be clearly stated in your eligibility letter.

## Receiving Your Payments

Completed paperwork (requests for reimbursements forms with original receipts, time sheets, travel sheets, invoices attached) must be received by the **5<sup>th</sup>** and/or **19<sup>th</sup>** of each month.

Once this paperwork is received the MCBDD Business Office will review and approve. The approved paperwork is then sent to NEON (Northeast Ohio Network) for check processing. NEON has ten days from the date they receive the approved paperwork to process a check.

Therefore families/providers/agencies can expect to receive reimbursement checks around the **16<sup>th</sup>** and/or **30<sup>th</sup>** of each month (these are approximately dates).